User Manual

KARYU turbo mixer

KTM_N Series

KTM15N, KTM20N, KTM25N, KTM32N, KTM40N

Thank you for purchasing the KARYU turbo mixer. Please read the user manual completely before using the KARYU turbo mixer and use KARYU turbo mixer correctly and safely. After reading the manual, please store in the place so that it is accessible easily. Please ensure that the person using this can access this manual easily.

In order for you to use this KARYU turbo mixer safely, the usage method and the points to take care are described in this user manual. Since it may result in unexpected problems if used in a wrong manner, please read the manual carefully before installation, wiring, operation, maintenance and inspection of the KARYU turbo mixer and then use correctly.

In order to prevent harm, injury or any damage to the user and the people in the vicinity in a precautionary way, the safety instructions are classified into ranks like [Warning] and [Note].

<table>
<thead>
<tr>
<th>Warning</th>
<th>In case of wrong usage, it may result in the death or serious injury of the user or the persons nearby. Hence, please understand the contents of this manual completely and please follow the instructions exactly.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Note</td>
<td>In case of wrong usage, it may result in the medium or slight wound to the user or the persons nearby, or in the physical damage. Hence, please understand the contents of this manual completely and please follow the instructions exactly.</td>
</tr>
</tbody>
</table>

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1. Introduction

Thank you very much for using the KARYU turbo mixer (KTM). We have taken utmost care while manufacturing so that you can use this KTM safely. However, if this is used in a wrong manner, it may result in unexpected accident. Please use the KTM carefully and correctly by referring to this manual.

2. Unpacking check

Once you receive the KTM, please check the following.
1) Confirm whether the model number printed on the nameplate is the same as the one you had ordered for.
2) Confirm whether no damages have occurred during the transportation and whether nuts and bolts are not loosened.
3) Confirm whether the coupling can be turned by hand.
4) Confirm that all accessories and spare parts exist.
If there is any problem, please contact the seller by explicitly mentioning the model number printed on the nameplate and the manufacturing number (serial number).

3. Installation

3-1 Place of installation

1) Please install at the place with surrounding temperature within 40°C, humidity within 95% and altitude within 1,000 m. (These conditions may differ based on the specifications of the motor. Please contact the seller or us, if any condition is exceeded.)
2) Select a place with good air circulation and with less dust as much as possible.
3) Select the place where maintenance and inspection is possible.
4) Please use a fence or enclosure to ensure that non-related persons do not access the KTM.
5) Please install the KTM in a place near to the water source so that the length of the suction pipe is short.

3-2 Foundation work

1) Since the Foundation concrete sinks or inclines if the ground is weak, please see that there is sufficient area and volume to withstand the mass of the KTM. Also, depth should be sufficient enough to prevent frost heaving in the winter.
2) In order to embed the foundation bolt into the concrete, make the hole with enough space based on the drawing or the actual bolt itself, and see that the surface is as horizontal as possible.
3) Start the installation work after confirming that the concrete has dried up sufficiently.

3-3 Installation position

1) Once the foundation concrete gets dried and hardened, place the KTM on it.
2) Please check whether the common bed is horizontal or not using the spirit level, and if necessary, please insert a wedge (Taper liner) underneath the common bed and make it horizontal.
3) Once these adjustments are over, please pour the mortar below the common bed and strengthen (harden) it. During this, please ensure that the mortar is distributed evenly below the common bed and there are no cavities inside.
4) Once the mortar gets dried up, please tighten the foundation bolt evenly so that it is not tightened on one side only.

3-4 Plumbing work

1) Suction piping

(1) Please restrict the curves of the suction pipe to the minimum and connect to the water tank keeping the distance at the minimum. Also, for the KTM inlet, use a straight pipe whose length is more than 6 times of the inlet diameter. However, if the above conditions cannot be met due to the restrictions at the place of installation, please implement the piping by carefully considering NPSH.

(2) Please ensure that the diameter of the suction pipe is as large as possible. (At least same as the Inlet diameter)

(3) If the water level of the water tank is below the KTM, fix the foot valve at the bottom of the suction line. Also, fix the suction pipe in such a way that, the end of the suction pipe is inserted at the depth of more than 4 times of the inlet diameter from the water level, and more than 2 times the diameter from the bottom of the tank.

(4) Upgrade the suction pipe towards the KTM (1/100 or more) so that air lock is not created. Also, please fix the coupling of the suction pipe with utmost care so that air does not enter it.

(5) Please note that if particles like threading cuts, welding slag, sand etc. are inside the pipe, then the same would
enter the KTM and this would reduce the life of the KTM considerably. We recommend you to fix strainer (around 100 meshes). Please clean this strainer neatly.

NOTE: (6) The gate valve attached to the suction side must be fully opened when starting up the KTM.

(7) Please restrict the curves of the suction pipe to the minimum and connect to the water tank keeping the distance at the minimum. In case of high water temperature or if suction head is high or in case of volatile liquid etc. at the inlet, if the piping is done without considering NPSH, the KTM cannot lift the water properly or the KTM may run unstably and the KTM may get damaged. In some cases, pushing may be necessary if water temperature is high or the liquid is volatile etc.

(8) We recommend the fixing of the sluice valve to enable convenient disassembling and inspection in case of flowing and pushing, at the inlet.

2) Discharge piping

(1) Implement the discharge piping so that the piping length from the discharge outlet is minimum. If you cannot avoid creation of air locks, please fix air vent valves at such positions. However, the air vent valves cannot be fixed at places with negative pressures such as in Suction pipe. In such case, the air would be sucked in.

NOTE: (2) In case of KTM, if the discharge pressure increases, then load of the motor also increases. Hence, if due to some reason the discharge outlet is closed, the motor power increases beyond limit. If the motor is under operation in such situation for a long time, the KTM temperature increases and this may lead to complete burn out of the motor. To avoid this, please fix the relief valve in between the KTM and the sluice valve to ensure that the discharge pressure does not exceed the specified limits. With this, the KTM can be operated in safe manner.

(3) If there is danger of the occurrence of the water hammer, you are needed to use the check valve to close rapidly or other measures to avoid it.

NOTE: (3) Other instructions for piping, plumbing

1) Support the piping enough in order to ensure that there is no unnecessary load on the KTM suction inlet and discharge outlet. If piping is done when the position of the KTM suction inlet and the discharge outlet does no match with the position of the pipe, there will be high force on the KTM and this may result in the breakage of the suction inlet or discharge outlet and this results in reduced life of the KTM.

2) Implement the discharge piping in such a way that it is an erect piping at least 700 mm away from the discharge outlet. Otherwise the self-primed air does not get discharged, leading the long duration for the discharge of water and hence water does not get pumped.

3-5 Centering (Fig-1 Refer Coupling tolerance value)

The KTM would be delivered out of the factory after adjusting the centering perfectly. However, please ensure that the bed does not get twisted while tightening the foundation bolt during the installation, by inserting wedge under the bed and adjusting. Then make sure that the coupling circumference lies within the range as shown in the Fig-1. If you have purchased the KTM without the motor and you wish to connect to the motor at the place of installation, insert the liner below the motor and implement the centering in such a way that the tolerance is within the limits as shown in the Fig-1.

**WARNING** Remove the Coupling cover during centering. However, fix it back without fail before operation.
3-6 Electrical wiring

**WARNING** Please go through the Motor user manual, Electrical equipments technical standards and extension regulations and the follow them perfectly during the installation of Electric power equipments for the Motor and during the wiring. Please avoid the incomplete wiring work, earthing done by unqualified personnel since it is not only illegal but also very dangerous. Also, in order to prevent electric shock accidents, the law forces the use of electric leakage breaker. Further, please install the Motor protection device in order to prevent the burn out due to motor overload etc.

4. Operation

4-1 Attention when starting

**WARNING**

1) Please confirm that the vicinity of the body of rotation is not dangerous when it drives.
2) If the electric power switch and the KTM are far from each other, then please do this work with the help of 1 or more persons and confirm that the region around the body of rotation is not dangerous.

**NOTE**

3) Confirm that there is no problem with rotation direction and the operation (no vibration and no noise) by switching ON/Off of the switch 1-2 times(inching). If everything is fine, then proceed for the continuous operation. If the rotation is in the opposite direction, do the wire connection so that the rotation direction is corrected.
4) Please check whether there is no water leakage, air entry at each plug, cock, packing material, pipe connection joints etc.

4-2 Operating Procedure

1) Rotate the KTM by hand to check if it rotates lightly. If it does not move smoothly, the vanes may be interfered.
2) Be sure to prime the KTM to fill the pump with water. If operated without priming, the KTM will go out of order. Fully open the suction pressure control valve (V1) and discharge pressure control valve (V2). (They should never be fully closed.)
   Fully close the airflow control knob of the airflow meter (Q).

**NOTE :** 3) Be sure to turn on/off (inch) the switch once or twice to check the KTM for its rotating direction and any abnormalities (vibrations, noise, etc.), and then, start continuous operation. If it rotates in the reverse direction, reconnect the wires so that it will rotate in the forward direction.

4) Start the KTM.
5) Seeing the discharge pressure gauge (PG), close the discharge pressure control valve (V2) gradually to adjust to the specified pressure.
6) Seeing the compound gauge (CPG), close the suction pressure control valve (V1) gradually to adjust to approx. –0.04 to –0.05MPa-G.
7) Open the airflow meter’s (Q) knob to inject the air by approx. 5 to 10 % of a discharge rate. Too high an air injection rate will result in idling, causing a mechanical leakage, etc.
8) If the suction pressure is raised to –0.02MPa-G by injecting the air, close the suction pressure control valve (V1) gradually. If, as a result, the discharge pressure is lowered to –0.02 to –0.03MPa-G from the specified pressure, close the discharge pressure control valve (V2) gradually to finely adjust to the specified pressure, and the air injection rate as well.
9) Solenoid valve ((SV) when attached to the suction nozzle (N)): Option
   Purpose: Prevention of counterflow of the fluid to the airflow meter (Q) when the pump is stopping.
   Control: This has been set to Open at the time of power-on. In case of forcing, ensure that the solenoid valve will be opened (ON) by turning on the system, interlocked with the motor, and closed (OFF) by turning off the system. In case of suction, however, when starting the KTM, use the solenoid valve in combination with a flow switch so that it will be opened (ON) after pumping has been completed, or open it (ON) 30 to 60
seconds after starting the KTM and close it at the same time of stopping the KTM. If the air is injected prior to successful operation of the KTM, pumping will not be performed.

![Diagram: KTM - KARYU turbo mixer]

**4-3 Attention when driving**

**WARNING** 1) Please do not touch the rotating body to prevent the danger.

2) Check whether the KTM is operating smoothly without vibration and noise.
   (The small metallic sound such as Kiiinn... is the characteristic sound of the KTM and it is not an abnormality.)

3) Use the pressure gauge cock and vacuum gauge cock after squeezing in order to protect these instruments.
   If they are left open always, the instruments may be damaged due to the water hammering action during ON/OFF of the KTM. In order to measure the pressure of the polluted water, use the instruments with diaphragm.

4) Please pay attention to the pressure, KTM discharge volume, power value, operating sound.
   If foreign bodies get clogged up in the Foot valve, Strainer, impeller etc., these values changes suddenly (vibration of the pressure gauge needle, the vibration of the Vacuum Gauge needle, reduction in water level, change in electric current value, abnormal sound) and this enables you to detect the problem at an early stage and also allows you to rectify the problem at an early stage and hence serves as the measure to prevent big accidents.

5) Please confirm whether the actual measured values in 4) meets the discharge volume, head, power value being used.
   (The pressure gauge displays the value multiplying the head and the specific gravity. Also, if the specific gravity, viscosity of the water is high, the electric current value increases.)

**NOTE 6** In order to protect the mechanical seal, use with the discharge head (head) of at least 10 m. If the head is less than 10 m, please contact the dealer or our company. Please avoid the idle run of the KTM.

7) Once the lifetime of the mechanical seal is over, the leakage increases very rapidly. It is strongly recommended to have a spare with you. Please ensure that you run the spare KTM once in a while, in order to ensure that it is in the working condition.

8) If the KTM is operated continuously, the temperature of the shaft bearing increases. However, if it can be touched by hand, then there is no concern.
   (The tolerable increase in temperature of the shaft bearing on the surface of the bracket is within surrounding temperature + 40 °C and the maximum temperature is within 75 °C)

**NOTE 9** Do not loosen the plugs, bolts or nuts during the operation. This may result in scattering of the liquid inside the KTM or dislocation of the parts, which is dangerous.

**4-4 Stop**

Open the discharge adjustment valve completely and switch OFF. If there is a electric power failure during the operation, please switch OFF the power immediately and open the discharge adjustment valve completely.

**NOTE** Irrespective of the long term stoppage and short-term stoppage, drain out the water completely without fail.
5. Maintenance

5-1 General Precautions

NOTE 1) Before inspecting the KTM, please cutoff the main power without fail. This is to avoid dangers like sudden start of the KTM due to Automatic operation etc.
2) Do not allow persons other than repair technicians to disassemble, repair, renovate etc. This may result in fire ignition, abnormal operations which would be dangerous.

3) Check whether the KTM is operating smoothly without vibrations.
4) Check the water level in the tank and the pressure at the suction inlet.
5) Compare the discharge pressure, power value during the operation with the values printed on the nameplates on the KTM, motor and check the operating load of the KTM.
6) Please note the pressure gauge displays the value, which is the sum of the head and the specific gravity.
7) Open the cock of the pressure gauge, vacuum gauge during the measurement, and close after the measurement.
   If it were left open always, then the instruments would be damaged due to the abnormal pressure of the water hammer etc. For the measurement of the pressure of the polluted water, measure via U-tube with water (if the pressure is below 0.1 MPa [gauge]) or measure using the instrument with diaphragm.
8) Make notes of the standard control values of the gas injection rate and the compound gauge and pressure gauge indication values to check them periodically.

5-2 Inspection of the Shaft bearing

1) Since Grease leak proof seal is used, it is not necessary to refill the Grease.
   The time limit for the change (replacement) of the shaft bearing is 2-3 years if water or dust does not enter into it.
2) Check the shaft bearing temperature during the operation. The tolerable increase in temperature of the shaft bearing on the surface of the bracket is within surrounding temperature + 40°C and the maximum temperature is within 75°C.

5-3 Inspection of the shaft seal

Mechanical Seal

NOTE 1) After implementing the priming completely, start the operation. Please avoid the idle operation.

2) Confirm that there is no abnormal noise, vibration, and heat generation during the operation.
3) Since the mechanism of the mechanical seal is in such a way that, the tight sealing is achieved by liquid membrane is created on the sliding surfaces due the lubrication of the liquid used, even though there is no leakage visible, there would be a minute leakage of the liquid. Due to this mechanism, the leakage of the liquid may occur due to the nature of the liquid, pressure, operation method etc. If you face liquid leakage problem, you have to either install the drain piping/ drain pan or replace the mechanical seal upon consulting the dealer or our company. (Please refer to Section 8-2 Consumables for the replacement)

5-4 Precautions in the case of long-term stoppage

1) There is a danger of damage to the KTM not only in the case of long-term stoppage of operation, but also due to the freezing of the liquid during winter even if operation is stopped for a short duration. Please completely drain out the liquid of KTM inside.
2) Take care that the finishing of the shaft bearing, motor does not get rusted, when stopping the operation for a long duration.
3) Please follow 4) Operation, when resuming the operation.

5-5 Precautions for Long-term Storage

1) Please implement 2) Unpacking check without fail.
2) Please ensure that finishing of the motor shaft does not get rusted.
3) Please ensure that foreign bodies do not enter into suction inlet and the discharge outlet.
6. Disassembly (Refer Fig-3 KTM N Cross section diagram)

**NOTE** Shut off the POWER before disassembling/ assembling the KTM. This is to avoid dangers like sudden start of the KTM due to Automatic operation etc.

1) Detach the cover [103] and the O-ring [123].
2) Loosen the hexagon socket setscrew [164] of the impeller [107] and detach the impeller [107].
   Note: If it is difficult to detach the impeller, then screw in the bolt into the Tap hole of the impeller and then remove the impeller by pulling this bolt.
3) Detach the key [116].
4) Detach the rotating part of the mechanical seal [051]. Please take care that mechanical seal face is not get wounded by the key groove.
5) Detach the body [102]. Please ensure that the fixed part of the mechanical seal [051] is not damaged during this.
6) Detach the fixed part of the mechanical seal [051] from the body [102].
7) Detach the slinger [081].
8) Detach the key [074].
9) Detach the bearing holder [027] and the wave washer [066].
10) Detach the shaft [108].
11) Detach the bearings [021] [022].
This completes the disassembly process.

7. Assembly

It is fine if you can assemble in the reverse order of the disassembly. However, please assemble each part perfectly using the following procedure.

1) Implant the bearings [021] and [022] into the shaft [108].
2) Fit the shaft of Step 1 into the bracket [025].
3) Fit the wave washer [066] and the bearing holder [027].
4) Fit the key [074] and the slinger [081].
5) Fit the fixed part of the mechanical seal [051] to the body [102] and then fit to the bracket [025]. Please ensure that the fixed part of the mechanical seal [051] is not damaged during this.
6) Fit the rotating part of the mechanical seal [051]. During this, please ensure that the nail of the coil spring is in 180° opposite side of the key groove.
7) Fit the key [116], assemble the impeller [107] and tighten by using the hexagon socket setscrew [164]. Ensure that the impeller does not touch the body [102] and the cover [103]. Adjust the position accordingly.
8) Fit the O-ring [123] to the cover [103] and then fix it to the body [102].
This completes the assembly.
Further, please take care about the following points.

**NOTE**: Confirm that the coupling turns smoothly by turning it by hand. If the rotation is abnormal or if it does not rotate properly, there is a problem in the parts or the assembly.
Fig-3 KTM N Cross section diagram
8. Mounting the Gas Suction Nozzle

1) Loosen the nuts of the lower pipe joint to allow a nipple to freely move.
2) Mark the pipe bending direction on the pipe surface between the upper and lower pipe joints.
3) Wind a sealing tape around the lower pipe joint’s nipple of the suction nozzle, insert it into the nozzle junction of the pump, and turn the nipple to firmly fix it.
4) Turn the pipe to align the mark on the pipe surface so that the bend nose (gas discharge port) of the pipe will be directed to the center of the impeller.
5) Tighten the nuts of the lower pipe joint firmly. Make sure that the suction nozzle is not manually rotated.
6) Rotate the motor manually (rotate the shaft end of the motor with a screwdriver) to make sure that the pipe nose of the nozzle is not interfering with the impeller.

Fig-4 Mounting the Gas Suction Nozzle

9. Ordering of the spare parts and the consumables

1) Order
   Please mention the KTM model number and the serial number printed on the nameplate correctly, when ordering the spare parts and the consumables. Also, please specify the Part number and the Part name of the required spare parts and the consumables by referring to the Fig-3 Cross Section diagram.

2) Consumables
   Please replace the consumables regularly based on the Table-1 as the indication.

   Table-1 Replacement of consumables

<table>
<thead>
<tr>
<th>Consumable parts</th>
<th>Symptom of consumption</th>
<th>Replacement time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mechanical seal</td>
<td>Increase in liquid leakage</td>
<td>Once in a year (Note 1)</td>
</tr>
<tr>
<td>Shaft coupling rubber</td>
<td>If the rubber deteriorates, wears out, abrades on one side, this may result in vibration and noise.</td>
<td>Once in an year</td>
</tr>
<tr>
<td>Shaft bearing, Bearings</td>
<td>Noise becomes severe. Abnormal sound is generated (Note 2)</td>
<td>Once in 2-3 years</td>
</tr>
<tr>
<td>Gasket, O-ring</td>
<td>-</td>
<td>During disassembly inspection</td>
</tr>
</tbody>
</table>

(Note 1) The average replacement frequency of the mechanical seal is 1-2 years. However, it varies depending on the usage. (Refer 5-3.3)

(Note 2) In case of such symptom, even other parts are damaged.
10. Troubleshooting (Cause and Measure)

1) Trouble during Startup

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Countermeasure</th>
</tr>
</thead>
<tbody>
<tr>
<td>. Motor does not rotate</td>
<td>. Electrical power related problem</td>
<td>Inspect and repair</td>
</tr>
<tr>
<td>. Motor grows and does not rotate</td>
<td>. Motor breakdown</td>
<td>Disassemble, inspect and then repair</td>
</tr>
<tr>
<td></td>
<td>. Rotating parts touch something else</td>
<td>Get it repaired by the manufacturer</td>
</tr>
<tr>
<td></td>
<td>. Rotating part is rusted</td>
<td></td>
</tr>
<tr>
<td></td>
<td>. Rotating part is in seizure</td>
<td></td>
</tr>
<tr>
<td></td>
<td>. Foreign body clogged in the rotating part</td>
<td></td>
</tr>
</tbody>
</table>

2) Trouble related to Pumping

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Countermeasure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cannot pump the water</td>
<td>Water priming is not done</td>
<td>Do water priming</td>
</tr>
<tr>
<td>Specified discharge volume, specified head not met</td>
<td>Shaft valve is closed and partially open</td>
<td>Open the valve completely</td>
</tr>
<tr>
<td>Water is pumped initially, but stops immediately</td>
<td>Actual head is more than the head</td>
<td>Reduce the actual head</td>
</tr>
<tr>
<td></td>
<td>Suction lift is too much for this KTM</td>
<td>Reduce the suction lift</td>
</tr>
<tr>
<td></td>
<td>Air vent valve is closed</td>
<td>Open the air vent valve</td>
</tr>
<tr>
<td></td>
<td>Suction pipe end is not submerged in the water</td>
<td>Immerse the suction pipe end into the water</td>
</tr>
<tr>
<td></td>
<td>Direction of rotation is reverse</td>
<td>Correct the wiring, and confirm the direction using the arrow mark on the KTM</td>
</tr>
<tr>
<td></td>
<td>Operating under 50Hz instead of 60Hz</td>
<td>Adjust to the specified rotation speed</td>
</tr>
<tr>
<td></td>
<td>Number of poles in the motor is different</td>
<td>Change the motor</td>
</tr>
<tr>
<td></td>
<td>Voltage drop</td>
<td>Supply the correct voltage</td>
</tr>
<tr>
<td></td>
<td>Stairway or the foot valve is blocked</td>
<td>Remove the foreign bodies</td>
</tr>
<tr>
<td></td>
<td>Pipe is blocked</td>
<td>Remove the foreign bodies</td>
</tr>
<tr>
<td></td>
<td>Air is being sucked</td>
<td>Inspect the suction pipe, shaft seal part and repair accordingly</td>
</tr>
<tr>
<td></td>
<td>Leakage in the discharge pipe</td>
<td>Inspect and repair</td>
</tr>
<tr>
<td></td>
<td>Horizontal pipe is very long</td>
<td>Reduce the length</td>
</tr>
<tr>
<td></td>
<td>Impeller is corroded</td>
<td>Replace the impeller</td>
</tr>
<tr>
<td></td>
<td>Impeller is worn out</td>
<td>Get it repaired by the manufacturer</td>
</tr>
<tr>
<td></td>
<td>Cavitations has occurred</td>
<td>Check the body also</td>
</tr>
<tr>
<td></td>
<td>Too much pressure loss in piping</td>
<td>Improve the suction piping</td>
</tr>
<tr>
<td></td>
<td>Air is accumulated (locked) inside the discharge pipe</td>
<td>Reduce</td>
</tr>
<tr>
<td></td>
<td>Entrained air from the Gland packing part</td>
<td>Provide air vent</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Close the gland packing, inject water into the gland</td>
</tr>
</tbody>
</table>
3) Overload problems

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Countermeasure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overload</td>
<td>Operating under 50Hz instead of 60Hz</td>
<td>Adjust to the specified rotation speed</td>
</tr>
<tr>
<td></td>
<td>Number of poles in the motor is different</td>
<td>Change the motor</td>
</tr>
<tr>
<td></td>
<td>Voltage drop</td>
<td>Supply the correct voltage</td>
</tr>
<tr>
<td></td>
<td>Centering of the shaft coupling is not done</td>
<td>Readjust the centering</td>
</tr>
<tr>
<td></td>
<td>Foreign bodies have entered into the internal portion of the KTM</td>
<td>Remove the foreign bodies</td>
</tr>
<tr>
<td></td>
<td>Head is very high and discharge flow volume is very less</td>
<td>Open the discharge valve</td>
</tr>
<tr>
<td></td>
<td>Shaft bearing is damaged</td>
<td>Replace the shaft bearing</td>
</tr>
<tr>
<td></td>
<td>Rotating parts are touching other things and the shaft is bent</td>
<td>Get it repaired by the manufacturer</td>
</tr>
<tr>
<td></td>
<td>The strainer is blocked</td>
<td>Inspect the strainer and clean it</td>
</tr>
</tbody>
</table>

4) Problems related to Shaft bearing, Shaft seal and others

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Countermeasure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overheat or abnormal noise is generated in the Shaft bearing</td>
<td>Centering is not correct</td>
<td>Redo the centering and adjust correctly</td>
</tr>
<tr>
<td></td>
<td>Shaft bearing is damaged</td>
<td>Replace the shaft bearing</td>
</tr>
<tr>
<td></td>
<td>Shutoff operation for long duration</td>
<td>Stop the shutoff operation</td>
</tr>
<tr>
<td>Overleakage of water from the shaft seal portion</td>
<td>Wring fixture of mechanical seal</td>
<td>Fix correctly</td>
</tr>
<tr>
<td></td>
<td>Mechanical seal is damaged</td>
<td>Replace the mechanical seal</td>
</tr>
<tr>
<td></td>
<td>Shaft is worn out</td>
<td>Replace with new one</td>
</tr>
<tr>
<td></td>
<td>Shaft is bent</td>
<td>Replace with new one</td>
</tr>
<tr>
<td>Vibration of the KTM</td>
<td>Foundation is incomplete</td>
<td>Repair the foundation</td>
</tr>
<tr>
<td>High operating sound</td>
<td>Installation, centering is defective</td>
<td>Repair the installation and centering status</td>
</tr>
<tr>
<td></td>
<td>Shaft bearing is damaged</td>
<td>Replace the shaft bearing</td>
</tr>
<tr>
<td></td>
<td>Direction of rotation is reverse</td>
<td>Correct the wiring, and confirm the direction using the arrow mark on the KTM</td>
</tr>
<tr>
<td></td>
<td>Rotating parts are touching other things and the shaft (axle) is bent</td>
<td>Get it repaired by the manufacturer</td>
</tr>
<tr>
<td></td>
<td>Cavitations has occurred</td>
<td>Improve the suction piping</td>
</tr>
<tr>
<td></td>
<td>Piping is resonating</td>
<td>Improve the piping</td>
</tr>
<tr>
<td></td>
<td>Shaft coupling rubber is deteriorated, worn out or abraded on one side</td>
<td>Replace the shaft coupling rubber</td>
</tr>
</tbody>
</table>

5) Causes for unstable microbubbles

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Countermeasure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Unstable gas-liquid mixing</td>
<td>Descending pipe or arch piping after releasing the discharge pressure</td>
<td>Improve the piping</td>
</tr>
<tr>
<td></td>
<td>Inappropriate air injection rate</td>
<td>Adjust the air injection rate appropriately</td>
</tr>
<tr>
<td></td>
<td>Inappropriate suction/discharge pressure</td>
<td>Adjust the suction/discharge pressure</td>
</tr>
<tr>
<td></td>
<td>Clogged piping after releasing the discharge pressure</td>
<td>Eliminate foreign substances</td>
</tr>
<tr>
<td></td>
<td>Unstable air suction</td>
<td>Insufficient negative load</td>
</tr>
<tr>
<td></td>
<td>Mixed large bubbles</td>
<td>Install a separation tank (option). *1</td>
</tr>
</tbody>
</table>

*1: To generate more stable microbubbles, use a microbubble generator (MBG).

11. Repair and Warranty

In case of repair or maintenance of the product, please contact the seller or our company. We are at your service. For this product, we guarantee our product as per the WARRANTY LETTER FORM as attached.
THE WARRANTY LETTER FORM

Dear Sirs,

WARRANTY OF QUALITY

We hereby guarantee the quality of our product supplied to you in the following conditions:

1) Nikuni warrants our product to be free of defects in material and workmanship for a period of one (1) year of our shipment from our factory in Japan, or our factory in China. Any parts which fails during the warranty period due to defective material or workmanship will be replaced without charge, Ex-Go Nikuni factory, provided (a) the claim for warranty is given in writing describing details of the defect within warranty period; (b) Nikuni accept to return of defective part(s) for service; and (c) the defective part(s) is delivered to Nikuni, transportation charge prepaid, in accordance with instruction of Nikuni. In case of difference of opinion of the parties concerned regarding the warranty is applicable or not, the judgement of Nikuni is final.

2) Nikuni’s liability is limited to the replacement or repair (at our option) of the defective parts as originally supplied by us. We shall not be liable for any loss, damage, or expenses directly or indirectly related to the use of its products or from any other cause or for consequential damages (including, without limitation, loss of time, inconvenience, and loss of production). It is expressly understood that Nikuni is not responsible for damage or injury caused to other products, machinery, buildings, property, or persons by reason of the installation or use of its products.

3) The warranty shall be null and void if any component of a product has been (a) tampered with, disassembled, repaired or altered (except as may be authorized by Nikuni in writing); (b) subject to misuse, neglect or accident; or (c) used to materials which it was not designed to handle, which may attack or harm the materials used in construction of the product, or which may otherwise harm the operation of the product.

4) The warranty does not cover or apply to (a) the effects of corrosion, abrasion or normal wear; (b) repairs or service adjustments required due to lack of proper maintenance, natural causes or acts of God; or (c) any field expense for service or replacement of parts.

5) This warranty is Nikuni’s sole warranty and in lieu of all other warranties, express or implied, which are hereby disclaimed, including in particular all warranties of merchantability or fitness for a particular purpose.

Yours faithfully,

Nikuni Co., Ltd.